U. S. Railroad Retirement Board



SPOKANE WASHINGTON DISTRICT OFFICE
United States Courthouse
W. 920 Riverside Ave. Room 492B
Spokane Washington 99201-1081

PHONE NUMBER: (509) 353-2795 FAX NUMBER: (509) 353-2741

SECURE MESSAGE: https://secure.rrb.gov/384.html
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2006

LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, inperson service is provided at the following locations: Whitefish, Montana; Lewiston, Idaho; Pasco, Wenatchee and Yakima, Washington and Hermiston and La Grande, Oregon. Service is provided at other locations as required. Please contact the office shown above to schedule an appointment.

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code), RRB Claim Number or Social Security Number, and the town you are calling from. Your call will be returned as soon as possible.

The Spokane Washington District Office services the following counties:

In **Washington** state: Adams, Asotin, Benton, Chelan, Columbia, Douglas, Ferry, Franklin, Garfield, Grant, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Walla Walla, Whitman, and Yakima. In **Oregon**: Baker, Grant, Harney, Umatilla, Union and Wallowa. In **Montana**: Flathead, Lincoln and Sanders. In **Idaho**: Benewah, Bonner, Boundary, Clearwater, Kootenai, Latah, Lewis, Nez Perce and Shoshone.

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United Sates, the toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.